

# Starfish

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Starfish Solutions is a retention solution program that helps to create an online student success environment, facilitating programs such as counseling and advising, tutoring, mentoring, and others—with the aim of improving student success and retention. [See a summary and explanation of workflow here.](#)



Some of the features of Starfish include:

- Viewing support networks for your courses
- Receiving early alerts for academic concerns and praise for a job well done

- Getting electronic referrals and other messages
- Viewing and following academic plans
- Signing up online for appointments with course instructors, counselors and advisors
- and Faculty can submit progress reports in real time and connect students to appropriate campus offices

## How to Access Starfish

### [Log into Starfish.](#)

Once students log into Starfish it is strongly recommended that they update their profile with a picture and review/update their email address and phone number to ensure accuracy. Students can also select the small cell phone icon in their profile to receive text alerts (regular messaging and data rates may apply).

- [Resources for Students](#)
- [Resources for Instructional Faculty](#)
- [Resources for Counseling Faculty/Student Support Staff](#)

## Spring 2020 Progress Survey Dates and Deadlines

- 8-11-week classes (first session): Survey opens 2/11/20 and closes 2/21/20.
- 12-18 week courses: Survey opens 4/13/20 and closes 4/24/20.
- 8-11-week classes (second session): Survey opens 2/24/20 and closes 4/03/20.

# Spring 2020 Open Labs and One-on-Ones

Click [here](#) to see what Starfish can do for you, then email [StarfishFaculty@Craftonhills.edu](mailto:StarfishFaculty@Craftonhills.edu) to set up a personal walk through. You can also sign up for Open Lab appointments. [Days & locations are available in this flyer.](#)

## Monthly Starfish Summary Newsletters

- [May 2019](#): Semester Usage Data
- [April 2019](#): New Contact for Starfish Support: Yecica Bernardo
- [March 2019](#): Progress Reports: Now and the Future
- [February 2019](#): Starfish Accessibility Updates
- [January 2019](#): Hobsons Roadmap for Starfish. A CCC collaboration
- [December 2018](#): Fall Semester Usage Data
- [November 2018](#): Product Enhancement Requests
- [October 2018](#): Hiccups and Tips
- [September 2018](#): You can now Filter Students by Major in Starfish
- [August 2018](#): Welcome to Starfish

## Questions about Starfish?

- **Instructional Faculty:** Contact [StarfishFaculty@Craftonhills.edu](mailto:StarfishFaculty@Craftonhills.edu)
- **Counseling and Student Support Staff:** Contact Yecica Bernardo at [ybernardo@sbccd.cc.ca.us](mailto:ybernardo@sbccd.cc.ca.us); Yancie Carter at [ycarter@valleycollege.edu](mailto:ycarter@valleycollege.edu) or

(909) 384-8972; or Michelle Tinoco at [mtinoco@sbccd.cc.ca.us](mailto:mtinoco@sbccd.cc.ca.us) or (909) 384-8285.

# Story behind the Starfish company name

One person can make a difference.....

As you can learn from the Starfish story.....

While walking down the beach, a man saw someone in the distance leaning down, picking something up and throwing it in the ocean.

As he came closer, he saw thousands of starfish the tide had thrown into the beach. Unable to return to the ocean during low tide, the starfish were dying. He observed a young boy picking up the starfish one by one and throwing them back into the ocean.

After watching the seemingly futile effort, the observer said, "There must be thousands of starfish on this beach. It would be impossible for you to save all of them. There are simply too many. You can't possibly save enough to make a difference."

The young boy smiled as he picked up another starfish and tossed it back into the ocean.

"It made a difference to that one," he replied.

## Related Links

Resources for Students

Resources for Instructional Faculty

## Resources for Counseling Faculty / Student Support Staff



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